

IMPORTANT FLOOD ADVICE TO KEEP IN YOUR PROPERTY

1) PREVENTION IS BETTER THAN CURE – BE PREPARED!

CREATE A PERSONAL FLOOD PLAN Think through what might happen in the event of a flood and take precautionary measures. **YOU** are responsible for your own safety and the safety of your property, so if you are at risk of flooding then:

- Where can you move your car to prevent it flooding?
- Where will you go if you need to evacuate? Please turn over page to see a list of **Emergency Refuge Centres**
- Are you insured for flood damage? If not, you can seek advice at the www.floodre.co.uk website
- Make sure you know how to turn off your Gas, Water and Electricity
- What can you save? Can you move items up high or upstairs? What is irreplaceable?
- Will you need help? Email Patterdale Parish Council if you'd like to be part of our buddy system: **contact@parishfloodgroup.org**
- What should you take/have ready? Suggestions might be:
 - Medication
 - Torch and radio
 - Toiletries and change of clothes
 - Mobile, laptop & chargers
 - Food and a flask
 - Waterproof clothing
 - Pets in carrier plus pet food
 - Insurance info and contact details
- **Consider using the Environment Agency 'Personal Flood Plan' template**

ASSESS FLOODING RISKS Take measures to minimise risks:

- Check your drains and gutters regularly for blockages or problems
- Get your own supply of sandbags/floodsax/hydrosnakes if you might need to direct or stop water
- Get a flood pump if you think you might need one
- Consider lockable air brick covers, flood gates for external doors, waterproof tape to seal windows etc
- Make sure you have non-electric means of heating in case of power cuts

OBTAIN AND CHECK EQUIPMENT

- Ensure phones are charged, you could purchase a portable power bank
- Get an old-fashioned phone that does not require an electric supply
- Get heavy duty torches and keep them fully charged, consider wind-up torches
- Have an emergency minimal stock of food and bottled drinking water

SIGN UP TO FLOOD ALERTS AND WARNING SERVICES

- You can check on the Environment Agency website to see if your area is likely to be affected by flooding
- If it is, sign up for flood warnings to your landline, mobile or email at any time 24/7 when flooding is imminent
- To register phone **EA Floodline Warnings Direct** on 0345 9881188 or visit <https://fwd.environment-agency.gov.uk/app/olr/register>

USEFUL CONTACTS & INFORMATION:

Loss of electricity supply	Electricity Northwest Hotline	0800 195 4141
Loss of water supply	United Utilities Water	0845 746 2200
Report blocked road drains	Cumbria Highways Hotline	0300 303 2992
Patterdale Community Flood Group website	www.parishfloodgroup.org	
EA flood alerts and warnings	http://apps.environment-agency.gov.uk/flood/34681.aspx?area=011FWFNC27A&page=11&type=Region&term=Northwest	
Met Office Weather	www.metoffice.gov.uk	
National Flood Forum	www.floodforum.org.uk	
Cumbria Community Messaging	www.cumbriacommunitymessaging.co.uk	
Radio Cumbria	104.1 FM	

2) IF THE LIKELIHOOD OF A FLOOD INCREASES

Make sure that you have followed the advice in part 1)

FLOOD PLAN Be prepared to put your personal flood plan into action

VITAL BELONGINGS Collect together in an accessible bag your medical kit, any medications, important documents (e.g. insurance), list of important contacts, valuables and clothing you may need in the event of an unforeseen evacuation.

KNOW WHERE TO GO Make sure you are aware of the location of your local **refuge centre** and **emergency equipment store** <http://www.parishfloodgroup.org/>

FOLLOW WEATHER WARNINGS on radio/TV/internet, await alerts if you have signed up to any, and follow local advice

KEEP IN TOUCH WITH YOUR FRIENDS/NEIGHBOURS/BUDDYS - Don't feel isolated!

3) IF THERE IS A RED WARNING ALERT

- Make sure that you have followed the advice in parts **1) & 2)**
- Fill pans etc with clean water.
- Move pets, vehicles to safe places
- Be ready to turn off Gas, Electricity and Water if it is safe to do so
- Pack a bag and be prepared to evacuate if advised to do so
- Put your flood defences into place if necessary
- Block sinks/baths/toilets/washing machines/dishwashers etc if necessary
- Move valuables and electrical items upstairs if necessary
- Move or raise furniture if necessary and safe to do so
- Take photos if possible so that you can later create a timeline of events
- Follow advice from the EA, Emergency Services and the Parish Community Flood Group
- Keep calm and ensure everyone in your family and the immediate neighbourhood is safe and secure if it is safe to do so
- Your Emergency Warden may contact you to relay important information from the Parish Flood group
- **MOST IMPORTANTLY: NEVER PUT YOURSELF IN DANGER OF HARM!**

LIST OF EMERGENCY REFUGE CENTRES

If you need to evacuate your property and can do so safely then the following local businesses have agreed to act as EMERGENCY Refuge Centres:

Name of Refuge Centre	Location
1) Inn on the Lake	In Glenridding village, just off the A592
2) Fairlight Guest House	In Glenridding village next to the main National Park car park
3) Patterdale Hall	Follow the signs from the A592 at Grisedale Bridge
4) The Rectory	On the A592 just south of St Patrick's Church in Patterdale
5) Patterdale Hotel	On the A592 in the village of Patterdale
6) Brotherswater Inn	On the A592 just south of Hartsop village

**THIS ADVICE IS ISSUED BY THE PATERDALE PARISH COMMUNITY FLOOD GROUP
REMEMBER TO CHECK WWW.PARISHFLOODGROUP.ORG FOR OUR LATEST UPDATES**